



# Online: Professional Development for Health Care Certificate



Regardless of where they are located, medical facilities frequently deal with English speaking patients. In some cases, English is even used by the majority of admissions. Having health care providers who can convey important information accurately and fluently can be a tremendous advantage. This comprehensive (and customizable) program is designed to equip you with the specific terms and expressions needed for success.

Each course will focus on strategies for communicating effectively in the health care field. You will acquire the specific terms you need to function effectively in an English-speaking health care environment. The practical skills you will learn will be relatable for all careers and will make a great addition to your resume.

## How it works

We have taken the most critical parts of our longer training program to design six intensive courses and packaged them into a new online program.

Gives you the flexibility to invest as much or as little time as you want, depending on your workload or other commitments.

The knowledge and skills you will gain in these exciting courses will serve you well.

Choose to take one course or complete all six and receive a discount.

Complete all six courses and receive a certificate of completion from Thompson Rivers University.

All our online programs are offered live and in real time with one of our certified language instructors. You will have designated class time to meet with your instructor and classmates.

## Study with TRU

For over 25 years, Thompson Rivers University (TRU) has been delivering customized training programs of the highest calibre, earning us worldwide recognition. Our intensive, short-term programs are strategically balanced to maximize learning opportunities while allowing participants enough time to gain an appreciation of Canadian culture and participate in carefully selected activities. The result is a rich and rewarding experience that will last a lifetime.



TRU Campus, located in the heart of Kamloops

## Course descriptions

**ENGLISH FOR HEALTH CARE PART ONE:** This course will serve as a foundation for the two English for Healthcare courses that follow. Learn to identify and name hospital departments, branches of medicine, common symptoms and basic anatomical and physiological features. Develop strategies for “decoding” terms by examining roots, prefixes and suffixes.

### INTERCULTURAL COMMUNICATION SKILLS:

Understanding culture and how it impacts our interactions is critical in today’s globalized world. You will explore basic culture theory, verbal and non-verbal communication, cultural gaffes and much more. Equipped with new practical skills, you will be able to navigate through cultural complexities with ease and confidence.

**ENGLISH FOR HEALTH CARE PART TWO:** Building on the foundation established in Part One, we will shift to more complex anatomy and physiology using body systems as a framework. Units of measure will be reviewed. You will survey a range of authentic documents and recordings to gain familiarity with terminology used in context.

**INTERPERSONAL COMMUNICATION SKILLS:** Whether dealing with a sudden, life-threatening event or taking the time to put a surgical patient’s fears at ease, it is not enough to simply know medical terminology. This course provides opportunities to develop and expand skills for communicating with coworkers and patients.

**ENGLISH FOR HEALTH CARE PART THREE:** Moving on from Parts One and Two, you will shift your attention to medical conditions and diseases. Those who practice in a specialty will be invited to develop an individualized plan and focus on specific terms and expressions for use in that area.

**MEDICINE IN THE MEDIA:** The news provides an excellent platform for exploring emerging trends, discussing ethical issues and examining nuances of cultural variations. You will develop and expand your English skills while listening to podcasts, viewing film clips, reading articles and discussing important insights.

## What you will gain

- Certificate upon completion
- Increased communication skills in English
- Knowledge of English medical terminology and vocabulary
- Strategies for effective communication with people from other cultures
- Functional language skills

## What you will need

- Computer or laptop. Cell phones and tablets are not recommended
- Reliable internet connection
- Positive attitude and willingness to learn
- CEFR level B1 or higher, IELTS 4.5 or higher and TOEFL 42 or higher or Duolingo 60

## PROFESSIONAL DEVELOPMENT FOR HEALTH CARE: SIX COURSE OPTIONS



### COURSE FEES:

**\$450/course**



**Attend five courses and get the sixth course FREE**

**Apply online**  
**[tru.ca/itonline](https://tru.ca/itonline)**

### For more information:

**[globaltraining@tru.ca](mailto:globaltraining@tru.ca)**

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